Stellar Phoenix Database Repair for MySQL 4.0

User Guide

Overview

Stellar Phoenix Database Repair for MySQL is designed to repair data from damaged or corrupt MySQL database. Using strong algorithm, the software does a complete scan of the corrupt MySQL database and efficiently repairs almost every bit of information without deleting or modifying original data. Even heavily damaged database can be optimally repaired and restored with this software.

Stellar Phoenix Database Repair for MySQL gives two options to select damaged or corrupt MySQL database- **automatic** and **manual**.
In **automatic** selection option, the software automatically selects database(s) from the default installation location of MySQL if MySQL is installed with default configuration.
In **manual** selection option, user can select database(s) from different locations. User can browse to locate the desired database(s). However, user should provide a root folder that contains at least one database and **ibdata** file for corresponding database. User can search **ibdata** file from different location, however, it should correspond to the selected database. If corresponding **ibdata** file is unavailable for a database then it cannot be repaired.

After scanning, **Stellar Phoenix Database Repair for MySQL** provides preview of database in a tree structure. User can view the components of selected database and can repair desired components.

The software also shows details of ongoing process in a **Message log** pane. These details can be saved in a text file.

Key features:

- New and enhanced GUI.
- Find option to search items of database in the tree generated after scanning process in preview window.
- Repairs database created using database storage engines of MySQL-MyISAM & Innodb.
- Repairs MySQL database installed on Linux platform.
- Repairs primary key(s), relations and tables.
- Shows preview of Properties of tables.
- Repairs Properties of tables.

- Shows preview of queries of Views and Triggers.
- Repairs MySQL objects such as Views and Triggers in the form of query.
- Repairs all data types except spatial data types.
- Repairs data on which default and auto-increment properties are applied.
- Supports MySQL 6.x, 5.x, 4.x, and 3.x (You need upper version of MySQL to repair 3.x files).
- Options to customize software.

What is New in this Version?

Stellar Phoenix Database Repair for MySQL has the following new features:

- New and enhanced GUI.
- Find option to search items of database in the tree generated after scanning process in preview window.
- Shows preview of Properties of tables.
- Repairs Properties of tables.
- Shows preview of queries of Views and Triggers.
- Options to customize software.

in addition to previous features given below:

- Repairs database created using database storage engines of MySQL-MyISAM & Innodb.
- Repairs MySQL database installed on Linux platform.
- Repairs primary key(s), relations and tables.
- Repairs MySQL objects such as Views and Triggers in the form of query.
- Repairs all data types except spatial data types.
- Repairs data on which default and auto-increment properties are applied.
- Supports MySQL 6.x, 5.x, 4.x, and 3.x (You need upper version of MySQL to repair 3.x files).

Installation Procedure

Before beginning installation, make sure that the computer meets minimum system requirements.

Minimum System Requirements

- **Processor:** Pentium 4 PC
- **Operating System:** Windows 7/ Vista / XP
- **Memory:** Minimum 1GB (2 GB Recommended)
- **Hard Disk:** 50 MB of free space
- **MySQL Version:**6.x / 5.x / 4.x / 3.x

To install the software, follow the steps given below:

1. Double-click **StellarPhoenixDatabaseRepairforMySQL.exe**. A setup dialog box is displayed.
2. Click **Next** to continue. *License Agreement* dialog box is displayed.
3. Select **I accept the Agreement** option. Click **Next** to continue.
4. Specify location where installation files are to be stored. Click **Next** to continue.
5. Select the folder where files are to be stored. A default folder is suggested in *Select Start Menu Folder* box. Click on **Browse** to select a different location. Click **Next**.
6. In S*elect Additional Tasks* dialog box, choose check box as per your choice. Click **Next**.
7. Review entries. Click **Back** if you want to make any changes. Click **Install** to start installation. The Installing screen shows the installation process.
8. After completion of installation process, *Completing the Stellar Phoenix Database Repair for MySQL Setup Wizard* screen opens. Click **Finish**.

You can clear *Launch Stellar Phoenix Database Repair for MySQL Setup* check box to stop automatic launch of the software.

Launching the Software

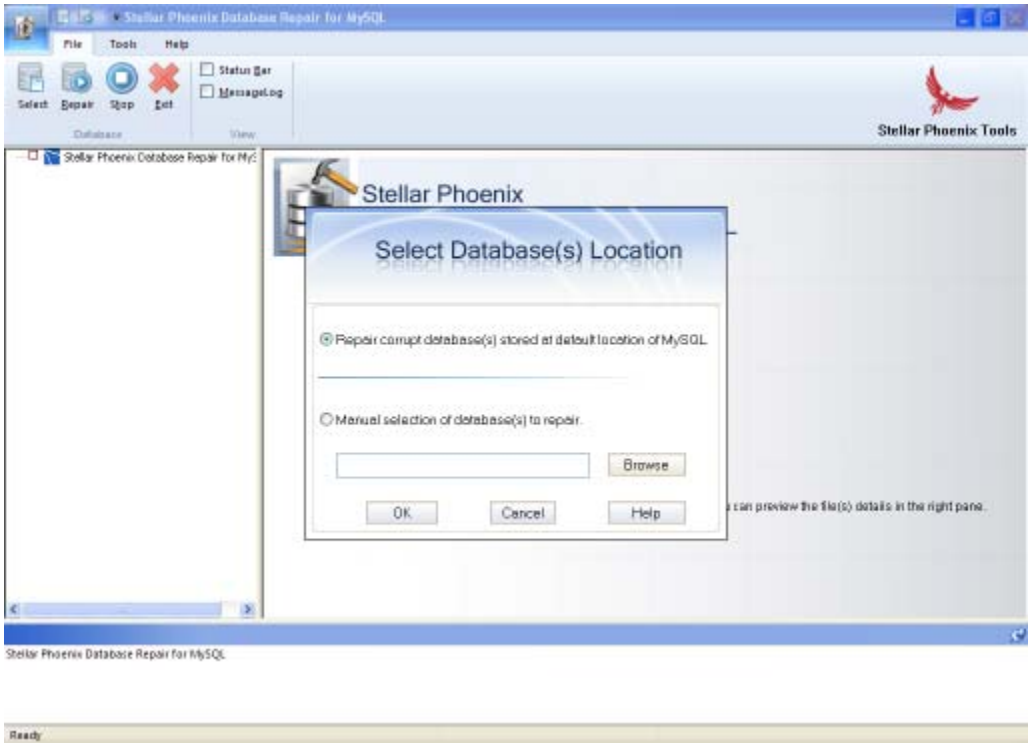
To start Stellar Phoenix Database Repair for MySQL,
Use one of the following:

- Click **Start** -> **Programs** -> **Stellar Phoenix Database Repair for MySQL** -> **Stellar Phoenix Database Repair for MySQL**.
- Double click ***Shortcut*** icon on the Desktop.
- Click ***Quick Launch*** icon on the Taskbar.

User interface

Stellar Phoenix Database Repair for MySQL has a simple and user friendly interface that lets you access its various feature with ease.

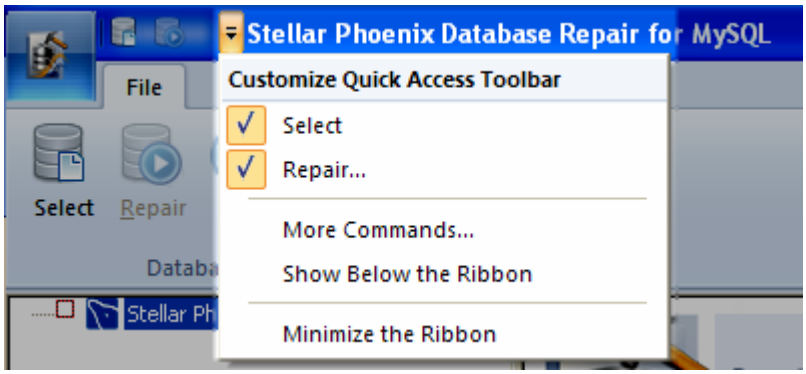
After launching the program, you will see the interface as shown below:



The main user interface consists of Quick Access Toolbar, Menubar, Panes, and Status bar.

Quick Access Toolbar

The Quick Access Toolbar of **Stellar Phoenix Database Repair for MySQL** is a customizable toolbar where you can add commands for quick access.



Quick Access Toolbar has a dropdown menu with following options:

Select : Select this option to add this command to Quick Access Toolbar.

Repair...: Select this option to add this command to Quick Access Toolbar.

More Commands: Use this option to add/remove commands and customize keyboard shortcuts.

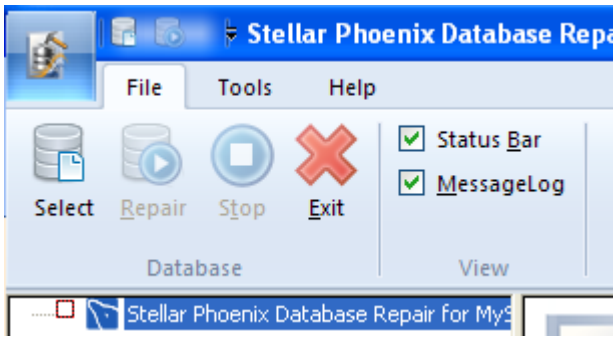
Show Below the Ribbon: Use this command to put Quick Access Toolbar below the menu ribbon.

Minimize the Ribbon: Use this command to minimize the menu ribbon.

Menu Ribbon

Menu Ribbon has menus and Search Tree Item option (after scanning) on it.

File



Select: Click this button to select corrupted/damaged MySQL database for repair.

Repair: Click this button to repair corrupted/damaged MySQL database. This button is enabled after you have scanned database.

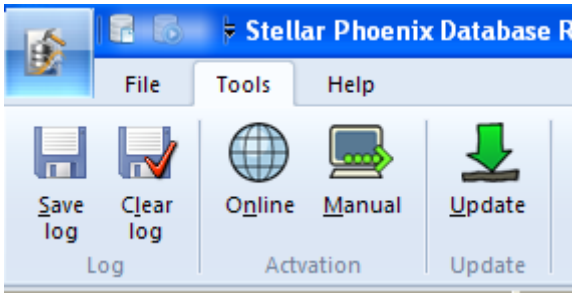
Stop: Click this button to stop repair process. This button is enabled after you have started repairing process.

Exit: Click this button to close the application.

Status Bar: Check this check box to view status bar at the bottom of application window.

Message Log: Check this check box to view message log pane that contains details of ongoing process.

Tools



Save Log: Click this button to save log details in a text file.

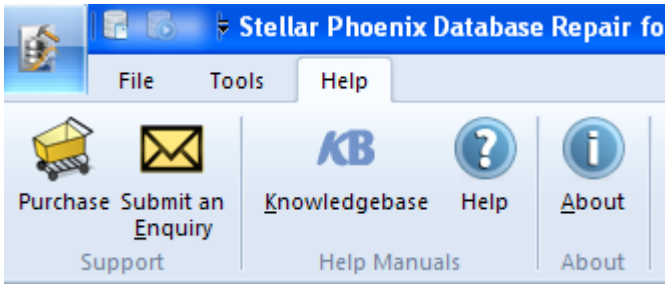
Clear Log: Click this button to erase log details from message log pane.

Online: Click this button to activate demo version of the application through Internet.

Manual: Click this button to activate demo version of the application manually.

Update: Click this button to download updates for the application.

Help



Purchase: Click this button to go through process of purchasing the software.

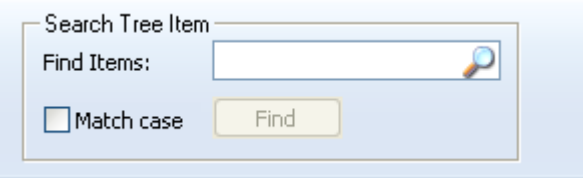
Submit an Enquiry: Click this button to submit enquiry to stellarinfo.com.

Knowledgebase: Click this button to visit knowledgebase articles of stellarinfo.com.

Help: Click this button to view **Stellar Phoenix Database Repair for MySQL** help manual.

About: Click this button to read information about **Stellar Phoenix Database Repair for MySQL.**

Search Tree Item:



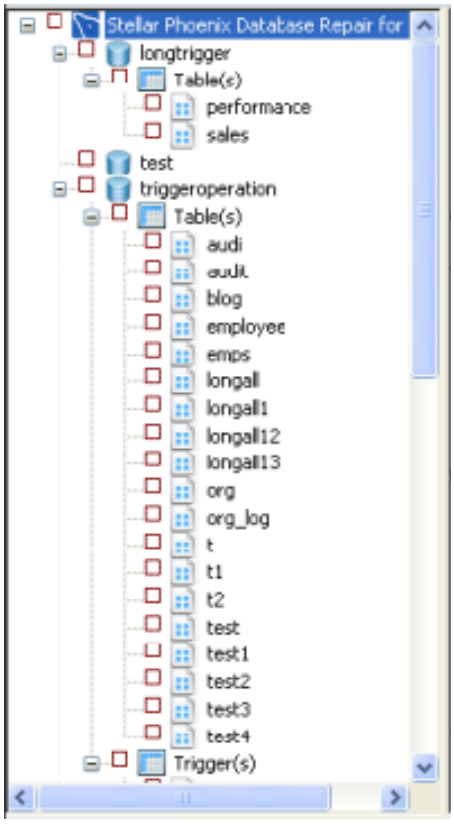
You can search for specific items of database in the tree generated after scanning process in preview window.

To search for specific item, type the name of desired item in **Find Items** search text box and click **Find** button. Continue clicking **Find** button to find more items with the same text as entered in search text box.

Panes

By default, the application window contains three panes:- Left pane, right pane, and bottom pane.

Left pane displays database and its components in a tree structure generated after scanning of database.



Right pane displays details of components selected in the tree in left pane.

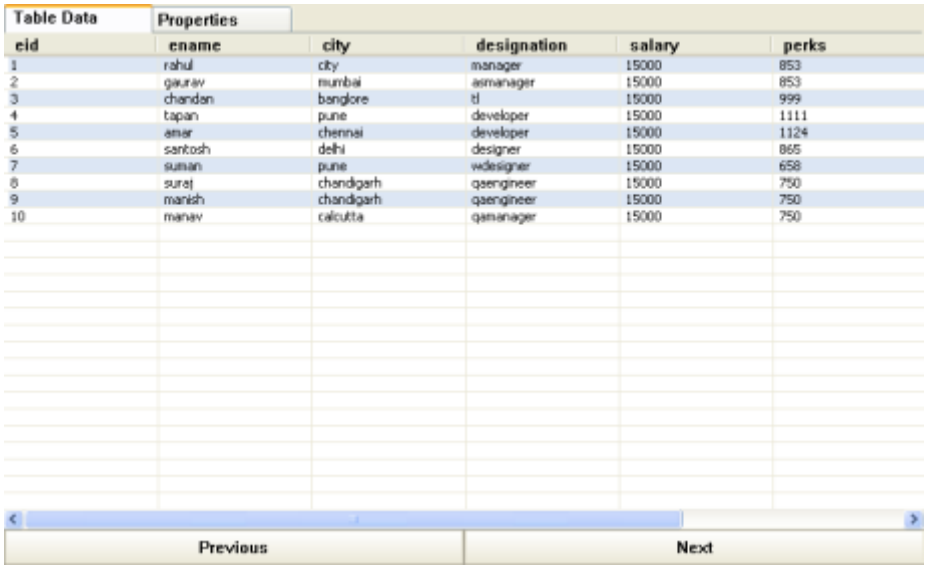


Table Data
Properties
eid ename city designation salary perks
1 rahul city manager 15000 853
2 gaurav mumbai asmanager 15000 853
3 chandan banglore tl 15000 999
4 tapan pune developer 15000 1111
5 amar chennai developer 15000 1124
6 santosh delhi designer 15000 865
7 suman pune wdesigner 15000 658
8 suraj chandigarh qaengineer 15000 750
9 manish chandigarh qaengineer 15000 750
10 manav calcutta qamanager 15000 750
Previous
Next

Bottom pane displays details of the ongoing processes. These details can be saved as a text file for later reference.

Stellar Phoenix Database Repair for MySQL
Scanning process started on Friday, March 16, 2012, 01:49:44 PM
Scanning process started on Friday, March 16, 2012, 01:51:55 PM
Scanning process started on Friday, March 16, 2012, 02:04:59 PM
Scanning process started on Friday, March 16, 2012, 02:06:22 PM
Scanning Database(s)...
Total Database(s) Present: 4
Database : longtrigger
Total table(s) present: 2
Total view(s) present: 0
Total trigger(s) present: 0
Database : test

How to Order?

The software can be purchased by making payments online. Once the purchase order is confirmed, a prepaid serial number is sent to the buyer through e-mail. The product can be activated using this serial number. To purchase the software, follow any of these methods:

1. To purchase the software online, please visit http://www.stellarinfo.com/database-recovery/mysql-recovery/buy-now.php for more information and to place an order.
2. If demo version is installed, click **Purchase** button in **Help** menu on menu ribbon on the main user interface to go through purchasing process.
3. When you try to repair corrupted database in demo version of the software, you get a message that you need to purchase the product in order to save repaired database. Click **OK** to purchase the software.

How to Activate?

Demo version of **Stellar Phoenix Database Repair for MySQL** is just for evaluation purpose and to use all functionality of the software, you have to activate it. To activate the software you need a valid serial number supplied by us.

You can activate the software either over Internet or manually / through e-mail if for any reason, Internet connection is unavailable.

If you have the serial number, go through activation process following any of the methods given below:

- Activation over Internet
- Manual activation
- Activation through email

- If **Stellar Phoenix Database Repair for MySQL** has been downloaded from http://www.stellarinfo.com/database-recovery/mysql-recovery/buy-now.php (i.e., ESD version), for full functionality, the product must be activated using 'Serial Number' (received through e-mail after purchasing the product) over Internet.
- If the software has been installed using the product installation CD (i.e., BOX version), hardware lock is mandatory for the functioning of the software which is available with the software kit.

Activation over Internet

- Start **Stellar Phoenix Database Repair for MySQL**. Click **Online** button in **Tools** menu on the main user interface. You get a software license warning message. Click **OK**.
- *Stellar Phoenix - Electronic Software Registration wizard* opens. Click **Next**.
- In the window that appears, type Serial number (received through email after purchasing the product) in the text box.

Stellar Phoenix - Electronic Registration Wizard
To complete the software registration you need to enter the serial number
The serial number has been sent to you through email by our payment-processing agent, immediately after purchase.
Serial number
Cancel
< Previous
Next >

- Click **Next** to continue. The software would automatically communicate with registration server and activate the software.
- Click **Finish** to complete the activation process.

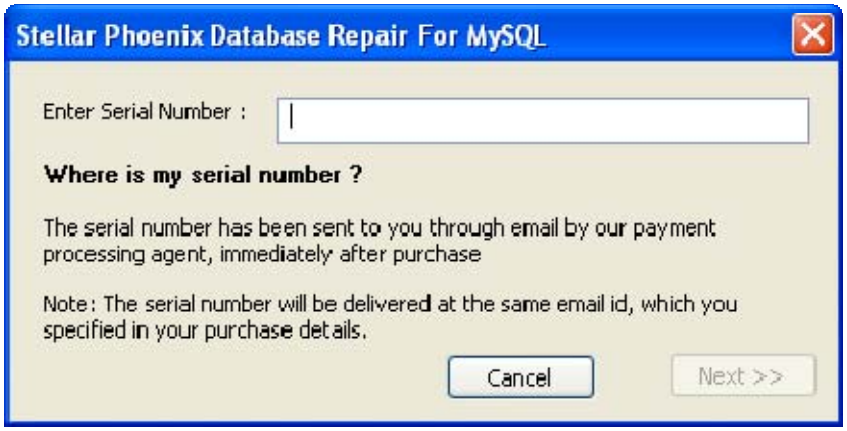
Manual Activation

To activate the software manually,

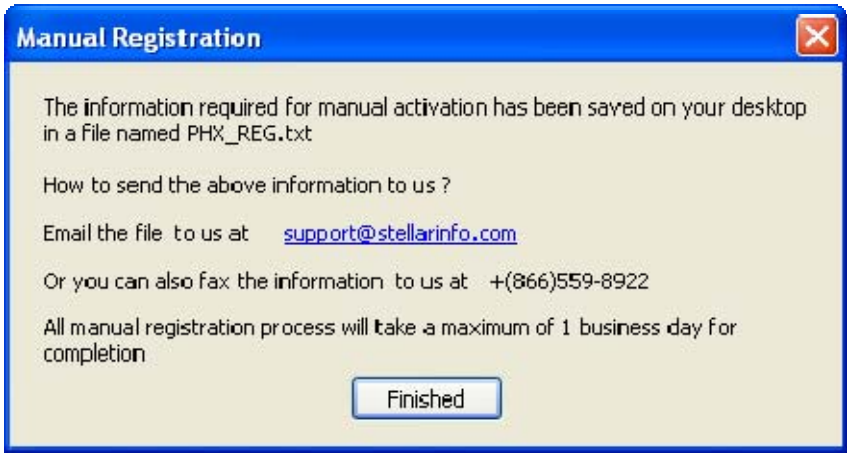
- Start **Stellar Phoenix Database Repair for MySQL**. Click **Activate application Online** button in **Tools** menu on the main user interface. You get a software license warning message. Click **OK**.
- In *Stellar Phoenix - Electronic Software Registration wizard* dialog box, click **Cancel**. Following message appears.

Stellar Phoenix Database Repair For MySQL
Online activation failed; do you want to send serial number to Stellar for manual activation?
Yes
No

- Click **Yes**. **Stellar Phoenix Database Repair for MySQL** dialog box appears.


Stellar Phoenix Database Repair For MySQL
Enter Serial Number :
Where is my serial number ?
The serial number has been sent to you through email by our payment processing agent, immediately after purchase
Note: The serial number will be delivered at the same email id, which you specified in your purchase details.
Cancel
Next >>

- Enter serial number that is received after purchasing the software. Click **Next**.
- A text file with name PHX_REG.txt will be saved at your desktop.


Manual Registration
The information required for manual activation has been saved on your desktop in a file named PHX_REG.txt
How to send the above information to us ?
Email the file to us at support@stellarinfo.com
Or you can also fax the information to us at +(866)559-8922
All manual registration process will take a maximum of 1 business day for completion
Finished

- Click **Finished**.
- Email PHX_REG.txt file to support@stellarinfo.com address. You can click the link given in the window to start composing email automatically for given email address. Click **Finished**.
- After verifying the details, unlocking code/site key will be sent through email that is required to activate the software using manual activation.
- After you receive the site key, start **Stellar Phoenix Database Repair for MySQL**. In **Tools** menu, click **Manual** button.
- In **Enter Site Key** window, type the site key, which is received through email after sending PHX_REG.txt file.

Enter Site Key
Enter Site Key :
Where is my Site Key ?
Site key is the pre-paid serial number, which you have received from Stellar's payment gateway after a successful purchase.
Validate
Cancel

- Click **Validate** to activate the software.

All Manual registration process will take maximum of one business day for completion.

Activation through Email

While activating the software over Internet, if the software could not communicate with the server, following error message pops up.

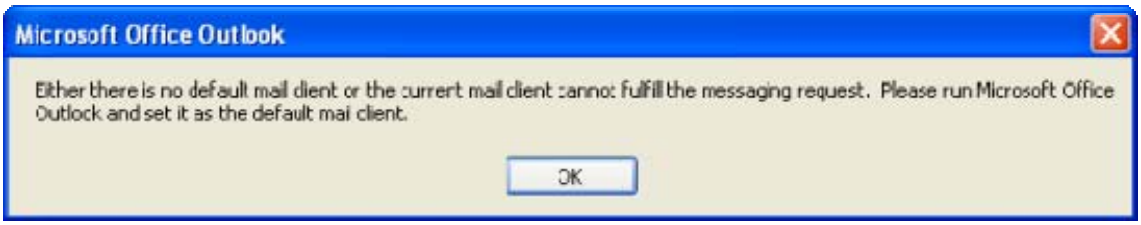
Error
The electronic authorization wizard could not communicate with the license server over the internet. However, your authorization request can still be processed.
Simply press OK and you will be taken through the process of registering through email.
OK

- Click **OK** to start registration process through email. *Stellar Phoenix - Electronic Registration Wizard* for sending the authorization request appears.
- Leave **Manually send email** option unchecked and click **Next** to continue.
- Type your email address in the text box. Unlocking code will be sent to this email address. Click **Next**.
- In **Verify Email Address** window, verify the email address you have entered and click **Yes**.
- If your email client is blocking the process, following dialog box appears:

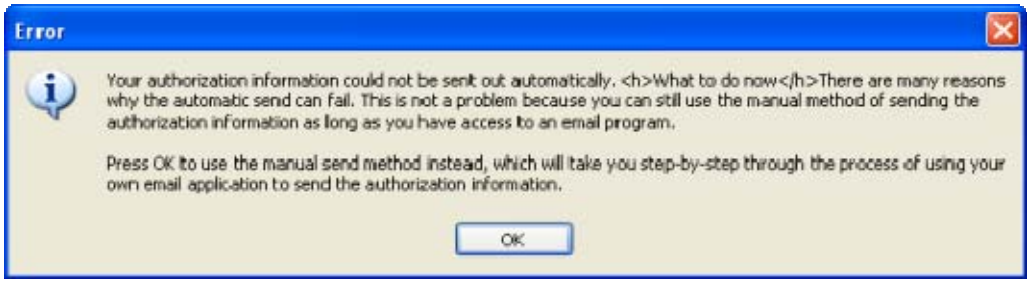
Microsoft Office Outlook
A program is trying to access e-mail address information stored in Outlook. If this is unexpected, click Deny and verify your antivirus software is up-to-date.
For more information about e-mail safety and how you might be able to avoid getting this warning, click Help.
Allow access for
1 minute
Allow
Deny
Help

- The email client shown in dialog box above is the email client configured on your computer. In this example, it is **Microsoft Outlook**. Click **Allow**, and then **Finish**.
- Software automatically launches default email client, and sends an email containing your unique site code with registration request to the registration server.

If registration wizard could not launch the default email client, following error message appears:


Microsoft Office Outlook
Either there is no default mail client or the current mail client cannot fulfill the messaging request. Please run Microsoft Office Outlook and set it as the default mail client.
OK

Click **OK**. **Error** dialog box opens.


Error
Your authorization information could not be sent out automatically. <h>What to do now</h>There are many reasons why the automatic send can fail. This is not a problem because you can still use the manual method of sending the authorization information as long as you have access to an email program.
Press OK to use the manual send method instead, which will take you step-by-step through the process of using your own email application to send the authorization information.
OK

Click **OK** to continue the process manually.

- Open your email client (like Outlook Express, MS outlook, Eudora etc) and create a new message.
- Place the cursor in box labeled **To** and press CTRL+V to paste address. If it does not work, right-click on **To** box and select **Paste** from the popup menu. The **To** box contains online-register@stellarinfo.com address. Click **Next**.
- Place the cursor in **Subject** box in the same message window and paste (method same as above) the text. The **Subject** box will contain *Registration Request* text. Click **Next**, do the same process mentioned above to paste encrypted text content in the body of the message.

- Click **Next** to finish the procedure. After clicking **Finish**, click **Send** button in your email client to send the email.
- After processing your email, registration server would send you unlocking code/site-key through an email.

Error handling

While registering the software, you may encounter some errors. Details of these errors, their descriptions and how to handle them are given below:

Error: Casper default value: -10004 (in runwiz)
Description: -10004 error occurs after entering an invalid registration key again.
Solution: Kindly enter the correct registration key provided by 'Stellar'. There should be no space between characters. We recommend you copy and paste the registration key instead of typing it.

Error: Casper default value: --10006 (in runwiz).
Description: User cannot use this registration key for activating the product.
Solution: User needs to contact 'Stellar Technical support' at support@stellarinfo.com.

Error: Getting ”Unable to get side code in the function myLoadLibrary()” error on activating the software.
Description: CrypKey license service is not installed.
Solution: User needs to contact 'Stellar Technical support' at support@stellarinfo.com.

How to Update?

There are periodical software updates for **Stellar Phoenix Database Repair for MySQL**. Software updates should be done to keep the software up-to-date. Updates can be a newly added functionality, a new feature, a new service or any other information that can be important for improvement. Update option in the application is capable of checking for the latest updates. This will check for both latest minor and major version available online. You can easily download minor version through the update wizard. However, the major version, if available, has to be purchased. While updating the software, it's recommended to close all the running programs. Note that demo version can not be updated.

To update the application, follow these steps:

- Click on **Update** button in **Tools** menu on the main user interface. **Stellar Phoenix Update Wizard** is displayed.
- Click **Next**. A busy timer shows that updates are being searched. If it finds any new version, a message indicates the availability.
- If a message is displayed that no updates are available, click **Cancel** to close the wizard.
- Click **Next**. The software will start downloading update files from the server. When the process is complete, the software will upgrade to the latest version.

Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar** products. You can either call us or go online to our support section at http://stellarinfo.com/support/

For price details and to place the order, click http://www.stellarinfo.com/database-recovery/mysql-recovery/buy-now.php

Chat Live with an **Online** technician at http://stellarinfo.com/support/

Search in our extensive **Knowledge Base** at http://www.stellarinfo.com/support/kb/

Submit enquiry at http://www.stellarinfo.com/support/enquiry.php

E-mail to Stellar Support at support@stellarinfo.com

Support Helpline

Monday to Friday [24 Hrs. a day]

USA (Tollfree- Pre Sales Queries)USA	+1-877-778-6087
(Post Sales Queries)	+1-732-584-2700
UK (Europe)	+44-203-026-5337
Australia & Asia Pacific	+61-280149899
Netherlands Pre & Post Sales Support	+31-208-111-188
Worldwide	+91-124-432-6777
Skype Id	stellarsupport
Email Orders	orders@stellarinfo.com

How to Uninstall the Software?

Stellar Phoenix Database Repair for MySQL can be removed either using **Uninstall Stellar Phoenix Database Repair for MySQL** program in the software or from **Add/Remove** programs in **Control Panel**.

To uninstall the application using Uninstall Stellar Phoenix Database Repair for MySQL:

Click **Start** -> **All Programs** -> **Stellar Phoenix Database Repair for MySQL** -> **Uninstall Stellar Phoenix Database Repair for MySQL**. Follow on screen instructions to completely remove the software, including registry entries from your computer.

To uninstall the application using Control Panel:

Click **Start** -> **Control Panel** -> **Add Or remove Program**. Select **Stellar Phoenix Database Repair for MySQL** entry from the displayed list and click **Change/Remove**. Follow on screen instructions to completely remove the software as well as registry entries from your computer.

Database Repair - Prerequisites

There are certain prerequisites for database repair. Before starting repairing process, ensure that

- **MySQL** is installed on the system on which the repairing process needs to be performed.
- **MySQL** is installed with default configuration and **ibdata** file is stored at the same location as **MySQL** database if you wish to select database automatically.
- **ibdata** file for corresponding database is available if you wish to select database manually.
- Free space same as the size of selected database is available on the drive on which database is stored.

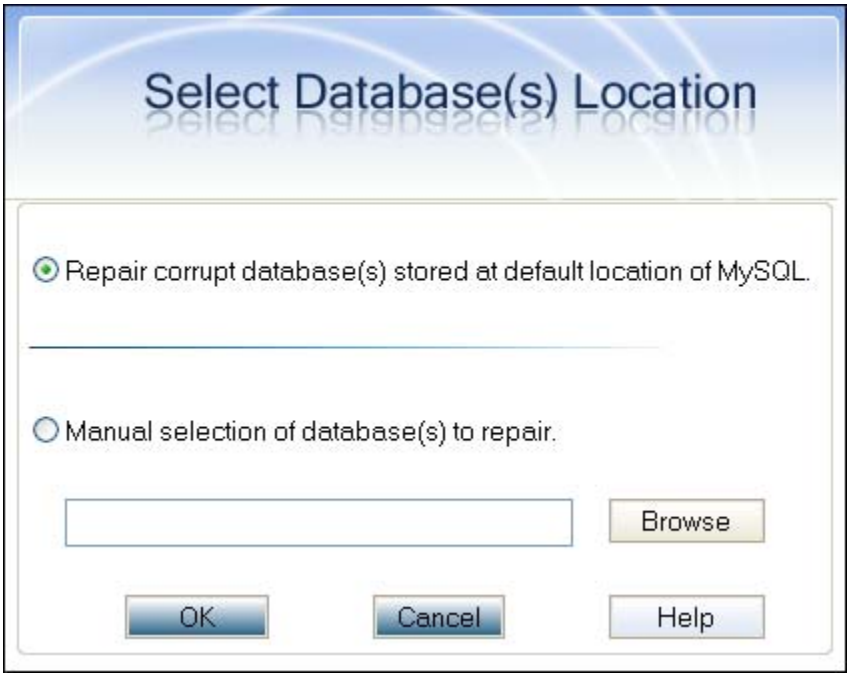
Select Database

In order to recover data from a corrupt/damaged MySQL database, you need to select the corrupt/damaged database. **Stellar Phoenix Database Repair for MySQL** gives you two options to select database:

- Select database Automatically
- Select database Manually

To select database automatically:

Launch **Stellar Phoenix Database Repair for MySQL**. Along with the main user interface, **Select Database(s) Location** window opens as shown here:

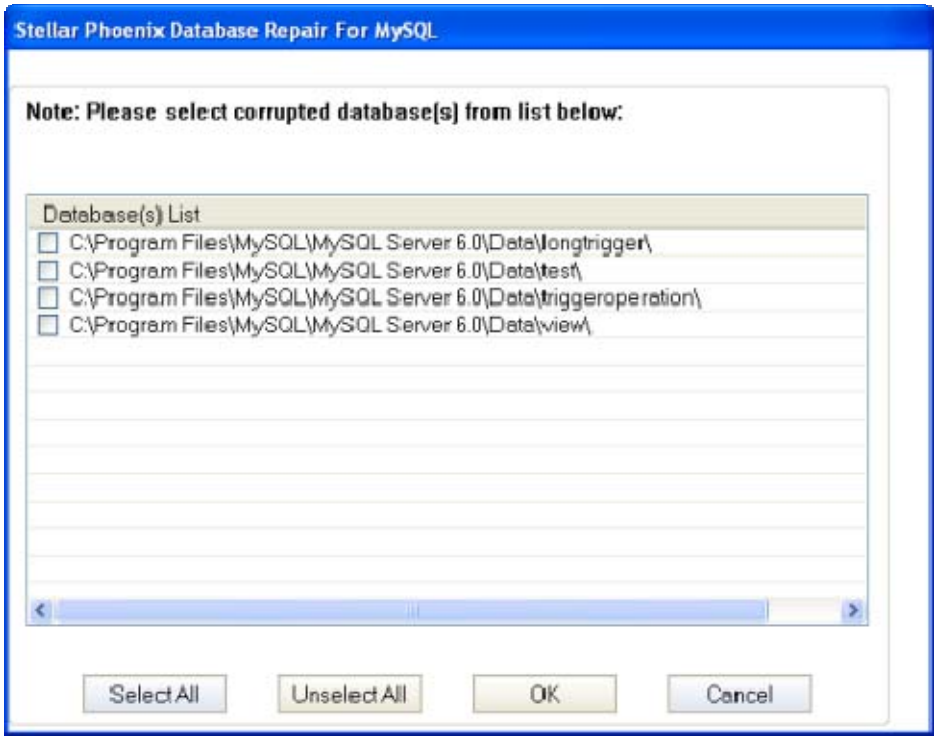


You can also open **Select Database(s) Location** window by clicking **Select** button in **File** menu on the main user interface.

By default, **Repair corrupt database(s) stored at default location of MySQL** option is selected. If not, select the same.

Click **OK**.

The list of all database(s), which are stored in the same location as MySQL , is shown as given below:



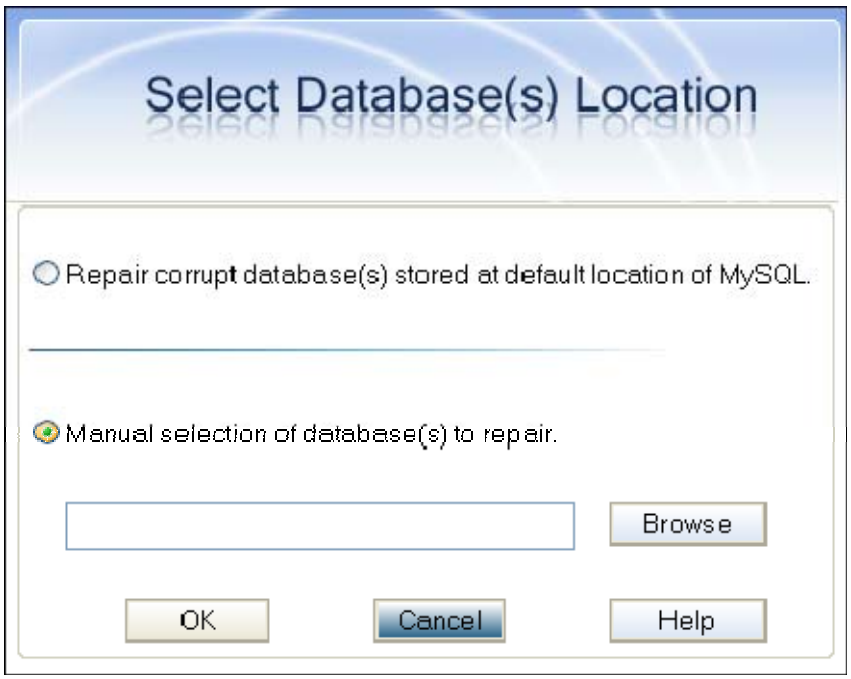
Select checkbox(s) of database(s) that needs to be recovered. All database(s) can be selected at once by clicking **Select All** button. To deselect all database(s) simultaneously, click **Unselect All** button.

Click **OK**.

The software starts scanning of database(s).

To select database manually:

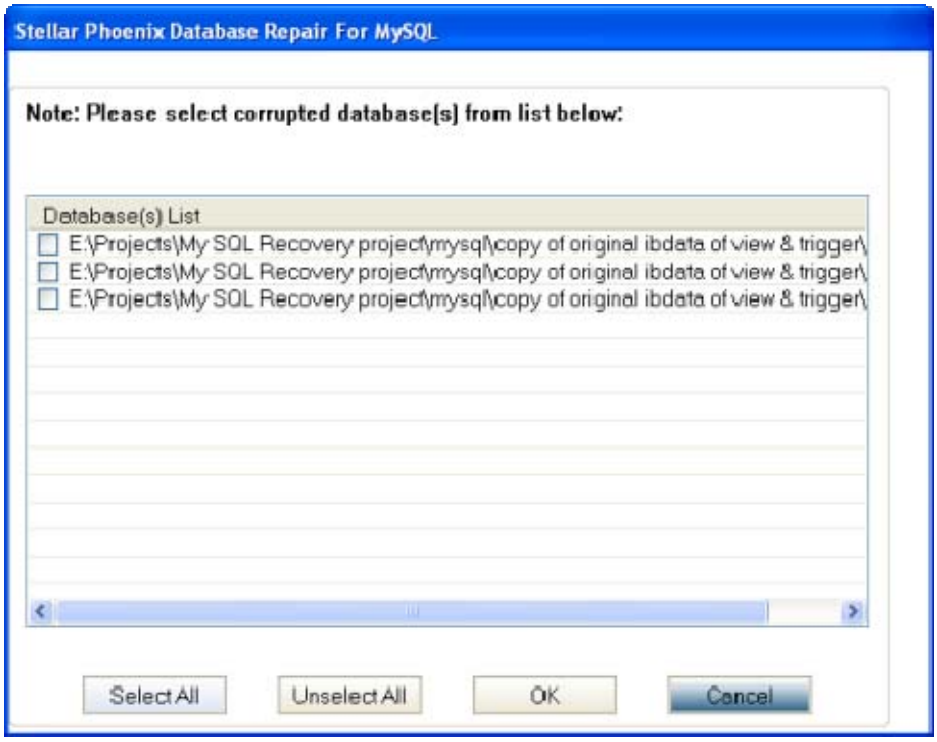
Launch **Stellar Phoenix Database Repair for MySQL**. Along with the main user interface, **Select Database(s) Location** window opens.



Select **Manual selection of database(s) to repair** option. **Browse** button will be enabled.

Click **Browse**. *Browse for Folder* dialog box opens. Select the folder that contains database(s). Click **OK**.

The list of all database(s) stored in the selected folder is displayed as shown here:


Stellar Phoenix Database Repair For MySQL
Note: Please select corrupted database(s) from list below:
Database(s) List
E:\Projects\My SQL Recovery project\mysql\copy of original ibdata of view & trigger\
E:\Projects\My SQL Recovery project\mysql\copy of original ibdata of view & trigger\
E:\Projects\My SQL Recovery project\mysql\copy of original ibdata of view & trigger\
Select All
Unselect All
OK
Cancel

Select desired database(s) and click **OK**.

The software starts scanning of database(s).

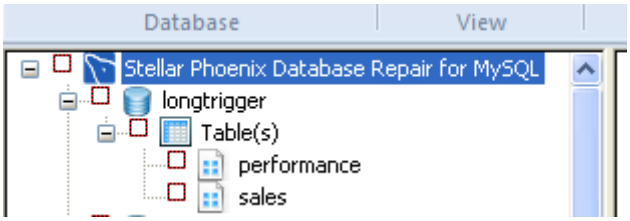
If ibdata file for corresponding database(s) is not available in the same folder, then **Stellar Phoenix Database Repair for MySQL** dialog box opens prompting user to provide path of ibdata file.

Preview Database

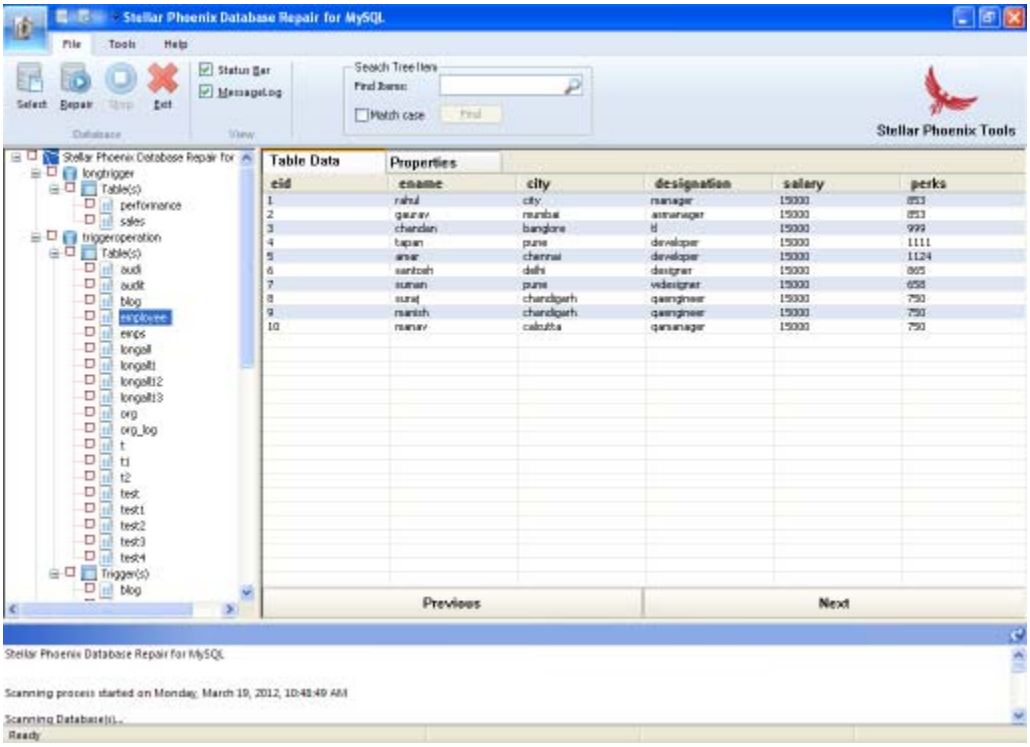
You can see preview of database(s) whether MySQL is installed on your system or not.

- To see preview of database(s) if MySQL is installed on your system, select database(s) automatically.
- To see preview of database(s) if MySQL is not installed on your system, select database(s) manually.
- To see preview of database(s) created in MySQL on Linux platform, copy database(s), ibdata file from Linux system and paste them in Windows operating system and then select database(s) manually.

After scanning is completed successfully, the left pane displays list of database and its components in a tree like structure under the root **Stellar Phoenix Database Repair for MySQL** node.



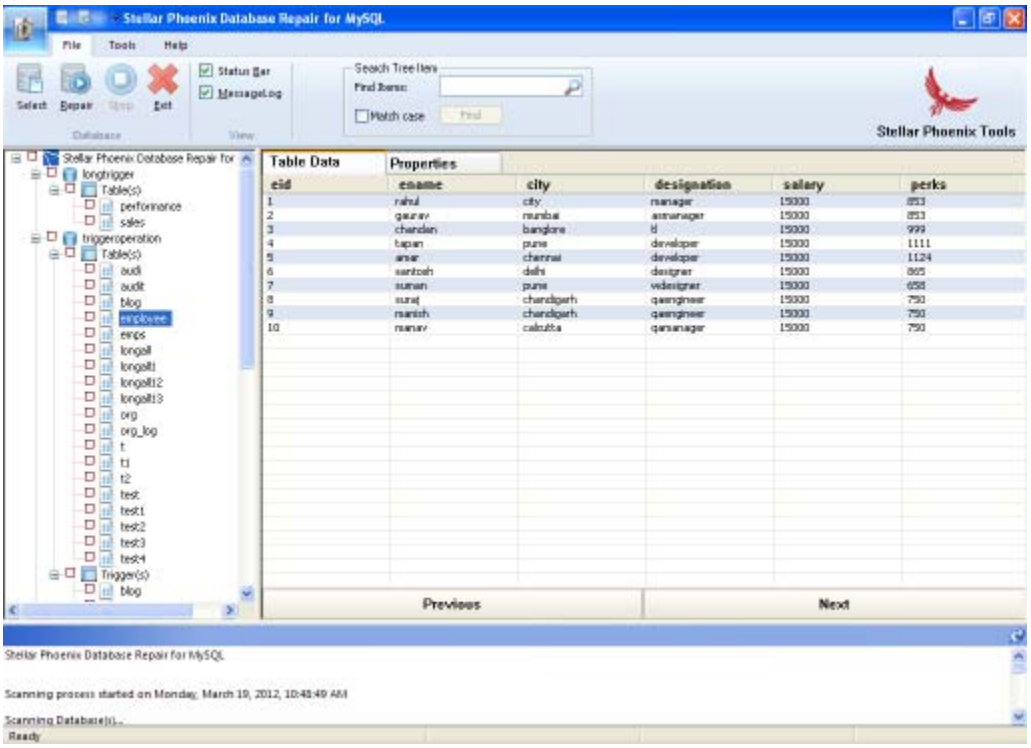
Expand the tree to view components of database(s). Select a component. The right pane shows all details of the selected component.



To preview details of a specific item of the tree, use **Search Tree Item** option on the ribbon. To search for specific item, type name of the desired item in **Find Items** search text box and click **Find** button. Continue clicking **Find** button to find more items with the same text as entered in search text box.

Repair Database

After previewing database(s), you can start repair process.



- Either a single component or entire database can be repaired. To repair a single component, uncheck all the other components by clearing corresponding check boxes.
- To start repair process, click **Repair** button in **File** menu on the main user interface. **Stellar Phoenix Database Repair for MySQL** dialog box appears. Click **Yes**.
- MySQL Repair dialog box appears, prompting for User Login Information of MySQL database. Provide the required information. Click **OK**.
- **Stellar Phoenix Database Repair for MySQL** dialog box opens after successful repair of selected database(s). Click **OK** to close dialog box.
- Selected database(s) or component is repaired and saved in a newly created folder at the location where MySQL is installed. This folder is named after the name of repaired database

prefixed with the word *repaired*. For example, if name of the database is *student* then name of the folder will be *repaired _student*.

Repair Database from a Linux System

Stellar Phoenix Database Repair for MySQL gives option to recover data from database created in MySQL on a Linux based system.

To recover data from database created in MySQL on a Linux based system:

1. In Linux, copy the database folders and ibdata1 from \var\lib\MySQL.
2. Paste copied database folders and ibdata1 in any drive of Windows based system.
3. Launch **Stellar Phoenix Database Repair for MySQL** and select this database manually.
4. Follow the procedure of recovery.
5. In Windows, copy the recovered database folders and ibdata1 folder from C:\Program Files\MySQL\MySQL Server 6.0\data.
6. In Linux, paste recovered database folders and ibdata1 at source location - \var\lib\MySQL.

Customize the Software

You can customize **Stellar Phoenix Database Repair for MySQL** as per your personal requirement and taste.

To customize the software:

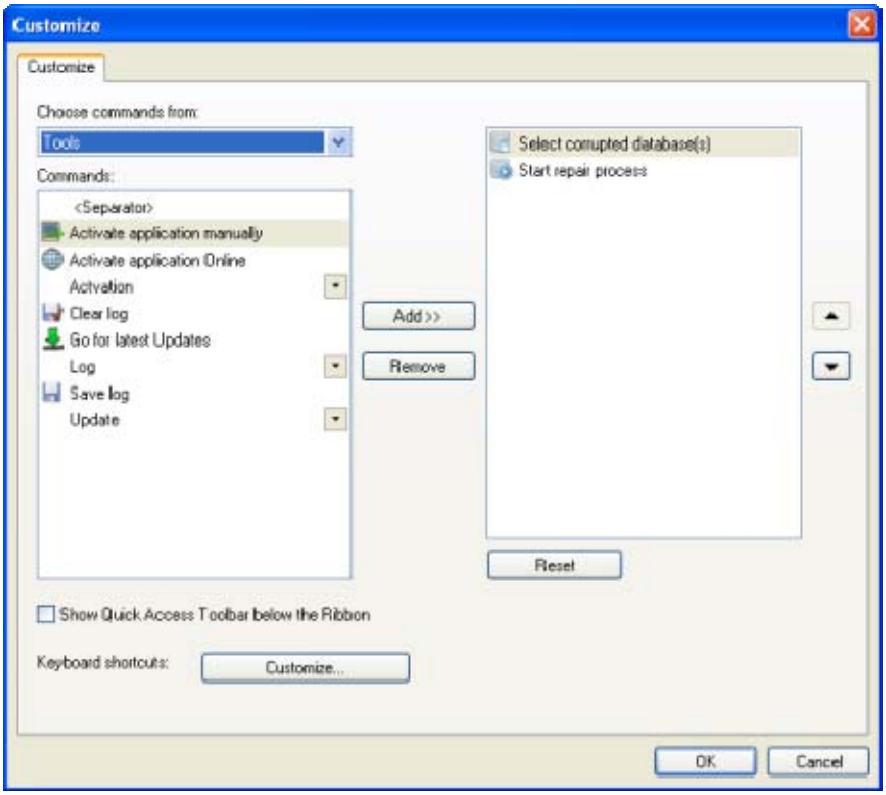
You can add commands to Quick Access Toolbar

You can assign desired keyboard shortcut to commands

You can change the appearance of GUI

To add commands to Quick Access Toolbar:

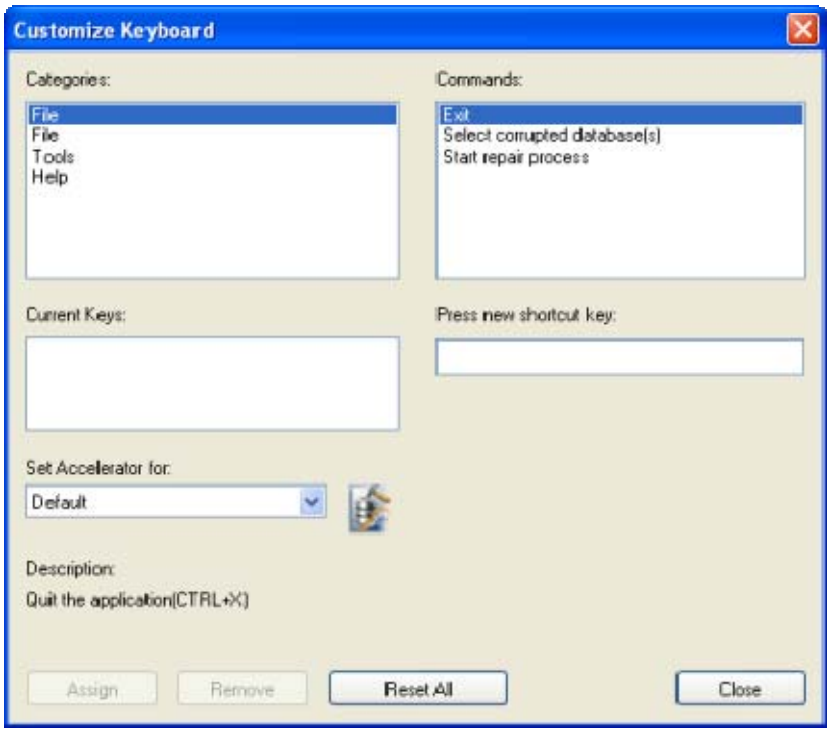
1. Click button on Quick Access Toolbar on the main user interface.
2. Click **Select Database** option to add this command to Quick Access Toolbar.
3. Click **Repair** option to add this command to Quick Access Toolbar.
4. Click **More Commands** option to open **Customize** window as shown here:



- Select command(s) to be added to Quick Access Toolbar in left pane of **Customize** window and click **Add** button. The added command(s) will be listed on the right of **Customize** window.
- If you wish to remove command(s) from Quick Access Toolbar, select command(s) on the right of the **Customize** window and click **Remove** button.
- Click **Reset** button if you wish to undo all the changes.

To assign desired keyboard shortcut to commands

- Click **Customize..** button next to **Keyboard shortcuts** in **Customize** window
- **Customize Keyboard** window opens as shown below:



- Select command you wish to assign shortcut keys to and click in text box under **Press new shortcut key**. Press desired key(s).
- Click **Assign**.
- The key(s) you have pressed would be assigned to the selected command and listed in **Current Keys** box.

- Assign as many keys as you wish to and after you are finished, click Close button to close **Customize Keyboard** window.

To change the appearance of GUI

- Click **Show Below the Ribbon** option to put Quick Access Toolbar below the menu ribbon.
- Click **Minimize the Ribbon** option to minimize the menu ribbon.

Save Log File

Message Log Pane displays shows details of an ongoing process. After scanning process, this pane shows information such as, starting time of scanning process, database(s) name, components information and end time of scanning process.

After repairing process, this pane shows information such as, start time of repair process, selected database(s) name, selected components or database(s), total number of records processed, total number of records recovered successfully and message showing successful completion of the process and end time of the repairing process.

You can save as well as clear information displayed in **Message log** pane.

To save log details in a text file:

1. Click **Save Log** button in **Tools** menu on main user interface.
2. The **Save As** dialog box opens.
3. Type file name in *File name* text box and select desired location to save log file.
4. Click **Save**.

To clear the information displayed in the Message log pane:

Click **Clear Log** button in **Tools** menu on main user interface.

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FAQs

1. **What does the demo version of the software do?**

   Demo version of the software shows only preview of the database. To save repaired database, you need to purchase and activate the software.

2. **I don't have internet connection. How can I activate the demo version of the software?**

   You should activate your demo version by manual activation method. Cancel online activation and mail the PHX file generated to us. We will send you the key. Input the key in Manual Activation option. Your product will be activated.

3. **Does the recovery software make changes to my original file?**

   No. The software saves repaired data in a new separate target folder. The corrupt file is only read by the software.

4. **How to know whether the software will be able to recover my database or not?**

   To know whether the software will be able to recover your corrupt **MySQL** database or not, please try demo version of the software. Scan your file using **Stellar Phoenix Database Repair for MySQL** and preview results for your satisfaction.

5. **Can Stellar Phoenix Database Repair for MySQL recover my deleted MySQL database?**

   No.

6. **How much time Stellar Phoenix Database Repair for MySQL will take to scan and repair corrupt/damaged database?**

   The time taken in scanning and recovering database is totally dependent upon the size of database file.

7. **Is MySQL needed to be installed on the system for previewing database?**

   No.

8. **Is MySQL needed to be installed on the system for recovering database?**

   Yes, MySQL must be installed on the system to recover data from corrupt/damaged MySQL database.

9. **Is it possible to know total number of records recovered after a repair process?**

   Yes. To know how many records have been recovered and other such details, please view message log in the bottom pane of application user interface.

10. **Can I recover database created on a Linux based system?**

    Yes. You can recover your corrupt/damaged MySQL database even if it has been created on a Linux based system. To know how to recover your corrupt/damaged MySQL database created on a Linux based system, please refer Repair Database from a Linux System topic of this help manual.

11. **What can I do to customize the software?**

    To customize the software, you can add commands to Quick Access Toolbar, assign desired keyboard shortcut to commands, and change the appearance of GUI.

About Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Repair and Data Protection Software for more than a decade.
We provide the widest range of Data Repair Products. Our range includes Data Repair Software for almost all Operating Systems and File Systems.

Product line:

Data Repair

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. More Info >>

File Repair

The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. More Info >>

E-mail Repair

A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. More Info >>

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. More Info >>

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Repair Software or utility. More Info >>
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